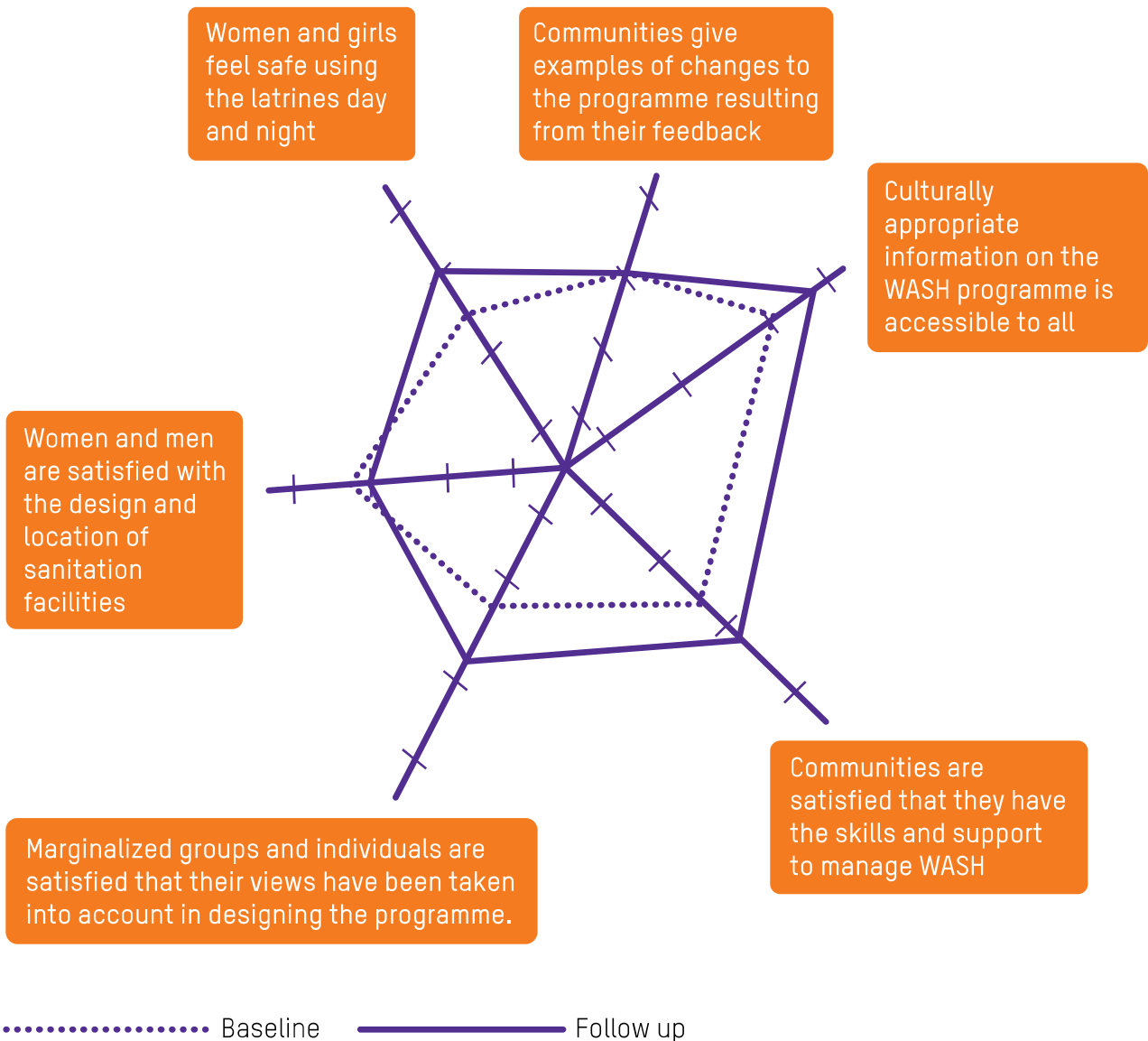


## ANNEX 2

**Spidergrams** are visual tools which are used to facilitate discussions with communities (or programme teams) on the participation process, by encouraging them to consider how and why change happens within a programme. It can also be used to monitor change compared to a baseline e.g. on communities' perceptions on whether the programme is being adapted in line with their feedback, or on their levels of satisfaction with specific elements of the programme. Figures 4 and 5 use indicators from Table 1 to measure community participation and community satisfaction with the WASH programme.

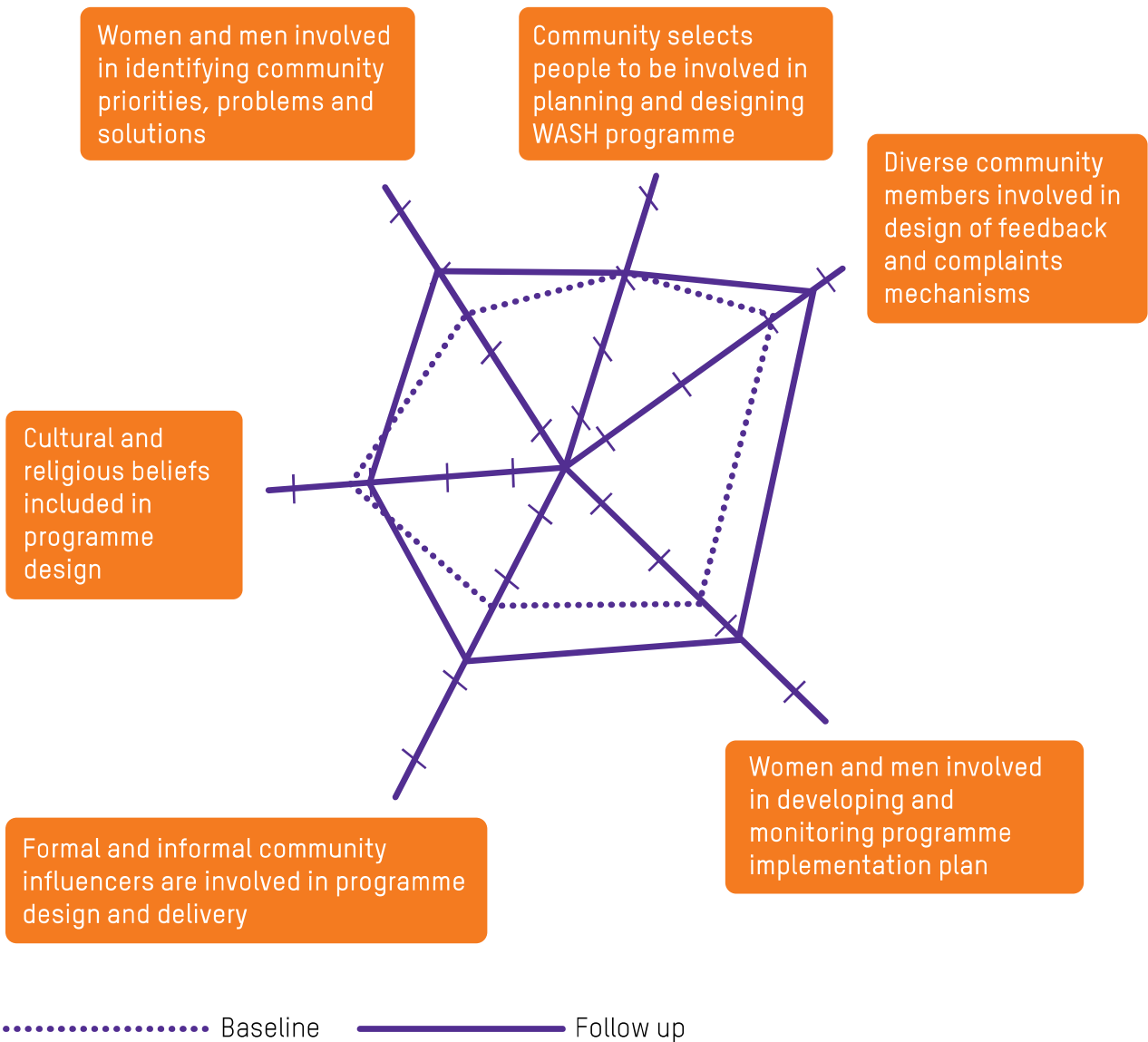
The indicators are ranked from 1 to 5 along the legs of the spider and the changes from baseline to follow-up are represented by the dotted and solid lines.

**FIGURE 4: SPIDERGRAM – COMMUNITY SATISFACTION**



- **Listening and adapting** Extent to which the WASH programme has been adapted using community feedback
- **Information and communication** Level of community satisfaction with the clarity and reach of programme information shared by Oxfam
- **Ownership** Extent to which communities feel able to manage responsibility for WASH resources
- **Inclusion** Level of satisfaction expressed by marginalised groups with the design and location of WASH facilities;
- **Contextual appropriateness** Extent to which important cultural and religious beliefs have informed the programme
- **Specific gender-related needs addressed** Women’s satisfaction with latrine access, privacy, safety, dignity

**FIGURE 5: SPIDERGRAM – COMMUNITY PARTICIPATION INCLUSION AND DIVERSITY**



- **Diverse community members** are involved in programme design, implementation and monitoring
- **Marginalized groups and individuals** are involved in feedback and complaints mechanisms
- **Programme team identifies and works** with individuals, groups and organizations which support and influence affected communities
- **Communities describe how their cultural norms and practices** have influenced the programme design and implementation
- **Diverse community members** are involved in proposing solutions to the priority problems they have identified

A **Venn diagram** uses circles to illustrate the extent to which individuals, institutions and groups interact with each other. The varied size of the circles can indicate the importance of different stakeholders to the community in relation to power, dependency or the potential for working together.

**FIGURE 6: VENN DIAGRAM TO SHOW COMMUNITY INTERACTIONS**

